LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

environment LASANITATION

CITY OF LOS ANGELES

March 8, 2019

This week, CSLA reporting includes data through March 2, 2019. In the past 2 days, LASAN CSLA teams have responded to 47 Illegal Dumping service requests and 112 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 64,765 calls for service with an average wait time of 2 minutes and 18 seconds. There was a system error on Monday, February 4, 2019. This caused the stats to only be recorded for a few hours of the day.

CLEAN STREETS LA